

Community Initiative

Wellbeing Workshops for all ages, backgrounds & abilities

Charity No 1109106



Terms and Conditions for Workshop Bookings

Booking Confirmation

A booking is confirmed only upon receipt of the required full payment. A contract between the client and the organiser is formed at this point.

Pricing and Payment

All prices are stated in GBP (£) and, where applicable, are inclusive of VAT.

Full payment must be paid at time of booking for the workshop.

Failure to make payment may result in cancellation of the booking without further notice.

Accuracy of Booking Details

Clients are responsible for checking all booking information at the time of confirmation email receipt. Any errors or discrepancies must be notified in writing within **24 hours** of booking.

Correction of Errors

The organiser will make reasonable efforts to correct any errors reported within the 24-hour period. Amendments requested after this time may not be possible and may incur additional charges.

Cancellations by the Client

Bookings are non-refundable.

Refunds

No refunds will be given for non-attendance.

Cancellation & Transfer of Booking

If a client is unable to attend, they may transfer their place to another person, subject to prior written approval by the organiser.

Changes to Workshops

The organiser reserves the right to make reasonable changes to the workshop content, schedule, venue, or instructor where necessary.

Cancellation or Postponement by the Organiser

In the event of cancellation or postponement, clients will be offered:

A transfer to an alternative date, or

A full refund.

The organiser shall not be liable for any additional costs incurred by the client.

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Consumer Rights

Nothing in these terms affects your statutory rights under UK law, including rights under the Consumer Rights Act 2015.

Liability

The organiser's liability for any claim arising out of a booking shall be limited to the amount paid by the client. The organiser shall not be liable for indirect or consequential losses.

Force Majeure

We are not liable for failure to deliver the workshop due to circumstances beyond our control.

Data Protection (UK GDPR)

We will collect and process your personal data only for the purpose of managing your booking and delivering the workshop.

This may include your name, contact details, and relevant booking information.

Your data will be stored securely and will not be shared with third parties except where necessary to deliver the service or where required by law.

We retain your data only for as long as necessary in accordance with legal and business requirements.

You have the right to access, correct, or request deletion of your personal data, subject to legal obligations.

For any data-related enquiries, please contact us using the details provided at the time of booking.